

freegal music FAQs

What is freegal?

It's an easy-to-use, downloadable and streaming music service available for free from the library.

To get started, you need to...

- Have a valid Altoona Library card
- Know the 4-digit PIN for your library card—contact the library to reset it if needed
- Be an Altoona or rural Polk County resident
- Visit freegalmusic.com or download the freegal app

How do I log in?

- If using a web browser, click Log In
- Enter 50009 for ZIP code
- Click Altoona Public Library (IA)
- Enter your library card number and 4-digit PIN

What music is available?

There are millions of songs by thousands of artists in hundreds of genres.

How many songs can I download?

You can download up to 5 songs per week—then they're yours to keep.

How do I download a song?

Click the 3 dots on the right, then select "Download"—that's it!

Is streaming available?

You can stream up to 5 hours weekly with your freegal account.