



## Frequently Asked Questions

### What do I use to sign up?

You must have a valid Altoona Public Library card, 4-digit PIN, an email address, and an internet connection.

### How long are the checkouts?

Movies & TV shows - 3 days  
Music - 7 days  
Everything else - 21 days

### How many checkouts can I do monthly?

10 items per month.

### How are items returned?

Automatically at the end of the checkout period.  
You can return items early. No fines accrue.

### Are there any fees to use hoopla?

No, hoopla is a free service to Altoona Public Library card holders who live in Altoona or rural Polk County.



700 8th St SW  
Altoona, Iowa 50009  
515-967-3881  
[www.altoonalibrary.com](http://www.altoonalibrary.com)



Access eBooks, Movies,  
Music, Audiobooks,  
TV Shows, and Comics  
with your Altoona  
Public Library card



*It's as easy as...*



**Download**



**Log in**



**Borrow**

no waitlist - always available - no fines



A service offered by your Altoona Public Library for Altoona and rural Polk residents to access eBooks, movies, music, audiobooks, TV shows, and comics. Available 24/7. No waiting lists. No overdue fees.



## Download

Go to [hoopladigital.com](http://hoopladigital.com) or search for the [hoopla](#) app on your digital device.



## Log in

Enter your email address and password.

Click **LOG IN!**



## Borrow

Browse to see what is available.

See something you like?

Click **BORROW.**



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## First time user?

Click

**GET STARTED TODAY**

Enter email address & password twice

Choose your library

Choose your library

Search by library name, city, state or zip code

Altoona Public Library

Altoona Public Library  
ALTOONA, IA

Enter your library card number and 4-digit PIN

Library Card

hoopla is available to Altoona and rural Polk County residents with an Altoona Public Library card

Library card

Pin

Click **Sign Up Now**